Main Agenda- Showing Routing on Tracer

To achieve this requirement the following steps were followed

Step-1 created a case type with 2 stages

**Graphical user interface, application

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Step 2 created a operator to route the case

Graphical user interface, application

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After creating an operator can give the single user routing on the stage and then can check the routing

Graphical user interface, application

Description automatically generated

And we can see the case got routed to the user

Graphical user interface, application, Teams

Description automatically generated

Now can see the tracer and under the tracer we can find pyWorkPage rule

Graphical user interface, text, application

Description automatically generated

And under the pyWorkPage we have the pxStageHistory where we can find the pxFlowID and under that we can navigate to the pxFlow where we will find the information of the complete flow where we will have the pxAssignClass as the Assign-Worklist and under that we have the pxRoutetoUsername where we can find to which person it got routed

Graphical user interface, text, application

Description automatically generated

So under the flow if we specified the routing then it would show to which Id it got routed.